

STRATEGIC FRAMEWORK

City Library will be embarking on a new strategic plan beginning in 2024. The process will involve extensive public engagement and multiple opportunities for community members to help shape the next generation of library goals.

Until that time, the City Library Board of Trustees has adopted the current strategic plan through 2024. We are confident our current mission, vision and values will sustain us in delivering high-quality service and continuing to be a hub of lifelong learning and discovery.

MISSION

Our purpose, our reason for being

We foster the love of learning in all its forms, connecting people to ideas, experiences and one another.

VISION

What we aspire to be and do

We will be the welcoming, vibrant hub of a thriving community by empowering growth, sparking curiosity, fostering creativity and innovation and galvanizing community potential.

VALUES

Our deeply held beliefs that guide our decision making

Learning & innovation

Community focus

Sustainability

Balance

Being welcoming & inclusive

Working together

Intellectual freedom

Intention

INSPIRE LEARNING, DISCOVERY & CREATION

ASPIRATION

Our library will be a creative hub and an engine for community innovation and problem solving. We will empower discovery and inspire creativity. Library spaces, technology and resources will support learners of all types in a variety of learning contexts. Community Members will recognize our library as a key source of support and inspiration as they navigate personal and technological change.

IN ACTION



Digital storytelling tools



Support for self-directed learning



Coding classes for all ages

CREATE VIBRANT SPACES

ASPIRATION

Our library will be a welcoming, vibrant place with room for everyone, offering spaces for contemplation, discovery, creativity and engagement. We will be active outside our walls, bringing the library to all corners of the community. Through engagement, we will understand community needs for library services, and we will begin work to deliver services where and when they are needed.

IN ACTION



Spokes 'n' Words the book bike



Café Connection community living room



Tech learning in the Collaboratory

HONOUR INDIGENOUS PERSPECTIVES

ASPIRATION

Indigenous community members will see themselves respectfully reflected in library spaces, services and staff. The library will be a partner authentically committed to reconciliation and decolonization. Staff will be knowledgeable about the cultures and priorities of local Nations and be able to provide culturally sensitive services to Indigenous community members.

IN ACTION



Decolonizing collections



Pulling Together Semá7maKa canoe family



Amplifying Indigenous creators

CHAMPION EQUITY, DIVERSITY, ACCESS & INCLUSION

ASPIRATION

Members of our community, in all their diversity, will see their lived experiences reflected in library spaces, collections, programs, services and staff, including leadership. Accessing library services will be barrier-free, seamless and intuitive, both in person and online. People using the library will feel recognized, respected and a sense of community belonging.

IN ACTION



Fine-free since 2020



Showcasing diverse voices



Accessible formats