Technology help & digital skills programs

Stop into the library to get help with your smartphone or e-reader, learn a new computer program, or take a workshop on popular software like Excel or Google Drive. City Library staff are here to help support digital literacy in our community.

Group classes & shared learning

City Library technology classes are held in a group setting. If you have questions related to privacy and security, or you have an accessibility need that cannot be met by meeting with other community members, please reach out to us and we will do our best to help you. Email techconnect@nvcl.ca or call 604-998-3471.

Popular requests

TECH CLASSES & WORKSHOPS

ONLINE LEARNING WITH NVCL

GET A LIBRARY CARD

What kinds of help can I get?

You can get help on basic technology use, including:

- Getting started with your computer, e-reader or tablet;

- Creating and using an email account;

- Using the Internet;

- Using Microsoft Office applications like Word, Excel, and PowerPoint;

- Downloading library ebooks and e-audiobooks;

- Using social media;

- Using video conferencing software like Zoom and Skype;

- Managing digital photos.

We are not able to help with topics beyond our knowledge. Nor are we able to help you with things like setting up a dating profile, income tax submission, personal banking or completing a resume for you. We are unable to diagnose or assist with hardware issues. If we are unable to help you, we'll refer you to other resources.

Technology programs at City Library

Build your technology skills or get assistance with your device at one of our many technology programs:

- Seniors device clinics

- IPad & iphone help

- Drop-in technology help

- Drop-in technology help in Farsi

- Computer classes

- Microsoft Office learn & practice

Computer & technology classes

Collaboratory

iPhone and iPad help

Monday, September 15, 2025, 10:00 am to 11:15 am

Go to event

Collaboratory

TechConnect drop-in technology help

Monday, September 15, 2025, 2:00 pm to 3:00 pm

[Go to event](#)

Collaboratory

Mac laptop help

Tuesday, September 16, 2025, 9:30 am to 10:30 am

[Go to event](#)

Technology classes

Stop motion animation movie making

Tuesday, September 16, 2025, 4:00 pm to 5:45 pm

[Go to event](#)

Technology classes

Android help

Wednesday, September 17, 2025, 2:00 pm to 3:00 pm

[Go to event](#)

Technology classes

Lego robotics

Wednesday, September 17, 2025, 4:00 pm to 5:45 pm

[Go to event](#)

Device clinic

Farsi technology drop-in help

Thursday, September 18, 2025, 2:00 pm to 3:30 pm

[Go to event](#)

Collaboratory

MS Office learn and practice: Word

Thursday, September 18, 2025, 7:00 pm to 8:30 pm

[Go to event](#)

Collaboratory

Introduction to operating systems

Friday, September 19, 2025, 10:30 am to 12:00 pm

[Go to event](#)

Collaboratory

Monday, September 22, 2025, 10:00 am to 11:15 am

Massive open online courses (MOOCs), lectures and other classes

These websites offer self-paced learning on virtually all topics, not just technology. All the websites below provide some classes for free, but may have other courses that require payment. Most require creating an account to track your progress.

Coursera

Offers more than 5,000 courses, professional certificates and degrees. [Explore Coursera.](#)

EdX

EdX hosts online university-level courses in a wide range of disciplines. [Explore EdX.](#)

MIT OpenCourseWare

MIT OpenCourseWare is a web-based publication of virtually all MIT course content. [Explore MIT OpenCourseWare.](#)

Khan Academy

Learn for free about math, art, computer programming, economics, sciences, and more. [Explore Khan Academy.](#)

Stanford Online

Offers free online courses, degrees, grad and professional certificates and open courses. [Explore Stanford Online.](#)

Udacity

Master real, in-demand tech skills from home with Udacity's 100% online learning platform. [Explore Udacity.](#)