Technology help & digital skills programs

Stop into the library to get help with your smartphone or tablet, take a class on Gmail or AI, or take a workshop on popular apps like Word and Excel. City Library staff are here to help support digital literacy in our community.

Popular requests

[Technology tutorials on Niche Academy](#)

[Borrow a device or kit](#)

Computer classes

Our computer classes cover a variety of current topics and are usually lecture-style, although you are welcome to follow along on your device or computer. Participants can usually attend either in the library or via Zoom. Registration is recommended to guarantee a spot, but dropping in will be possible if space permits. Upcoming classes include:

- [Intro to Gmail](#), Friday Nov. 7, 10:30 a.m.
- [Intro to the cloud: Storing and sharing](#), Friday Nov. 14, 10:30 a.m.
- [Phone photography & photo management](#), Friday, Nov. 21, 10:30 a.m.
- [Making technology accessible](#), Friday Dec 5, 10:30 a.m.

Tech help sessions

In these sessions, participants bring their own devices, and their questions, to the library and work with a TechConnect staff member and other participants to explore their device's full potential. Registration is recommended to guarantee a spot, but dropping in is possible if space permits. Upcoming sessions include:

- [iPhone and iPad help](#), Mondays, Oct. 27 – Nov. 24, 10 – 11.15 a.m.

- [Android help](#), Wednesdays, Oct. 29, Nov. 12 & 26, 2 – 3 p.m.

- [Windows laptop help](#), Tuesdays Nov. 4 & 18, 9:30 – 10:30 a.m.

- [Mac laptop help](#), Tuesdays Oct. 27 & Nov. 25, 9:30 – 10:30 a.m.

Additional tech help

Drop-in coaching sessions in English and Farsi

Need help with your smartphone, laptop, tablet or e-reader? Drop in on [Mondays (in English)](#) (in English) and [Thursdays (in Farsi)](#) for a 20-minute session with library staff.

MS Office learn & practice

Learn Word and Excel in [small group sessions on Thursday evenings](#).

Seniors' device clinics

Join a [seniors-only small group on Wednesday mornings](#) to get help with your devices.

Computer & technology classes

Collaboratory

[iPhone and iPad help](#)

Monday, January 12, 2026, 10:00 am to 11:00 am

[Go to event](#)

Collaboratory

[Tech coaching drop-in](#)

Monday, January 12, 2026, 2:00 pm to 3:00 pm

[Go to event](#)

Technology classes

[Android help](#)

Wednesday, January 14, 2026, 2:00 pm to 3:00 pm

[Go to event](#)

Collaboratory

[Technology terminology](#)

Friday, January 16, 2026, 10:30 am to 12:00 pm

[Go to event](#)

Collaboratory

[iPhone and iPad help](#)

Monday, January 19, 2026, 10:00 am to 11:00 am

[Go to event](#)

Collaboratory

[Tech coaching drop-in](#)

Monday, January 19, 2026, 2:00 pm to 3:00 pm

[Go to event](#)

Collaboratory

[Mac laptop help](#)

Tuesday, January 20, 2026, 9:30 am to 10:30 am

[Go to event](#)

Device clinic

[Drop-in technology help in Farsi ??? ?? ??? ????? ???????? ?? ???? ?????](#)

Thursday, January 22, 2026, 2:00 pm to 3:30 pm

[Go to event](#)

Collaboratory

[iPhone and iPad help](#)

Monday, January 26, 2026, 10:00 am to 11:00 am

[Go to event](#)

Collaboratory

[Tech coaching drop-in](#)

Monday, January 26, 2026, 2:00 pm to 3:00 pm

Massive open online courses (MOOCs), lectures and other classes

These websites offer self-paced learning on virtually all topics, not just technology. All the websites below provide some classes for free, but may have other courses that require payment. Most require creating an account to track your progress.

Coursera

Offers more than 5,000 courses, professional certificates and degrees. [Explore Coursera.](#)

EdX

EdX hosts online university-level courses in a wide range of disciplines. [Explore EdX.](#)

MIT OpenCourseWare

MIT OpenCourseWare is a web-based publication of virtually all MIT course content. [Explore MIT OpenCourseWare.](#)

Khan Academy

Learn for free about math, art, computer programming, economics, sciences, and more. [Explore Khan Academy.](#)

Stanford Online

Offers free online courses, degrees, grad and professional certificates and open courses. [Explore Stanford Online.](#)

Udacity

Master real, in-demand tech skills from home with Udacity's 100% online learning platform. [Explore Udacity.](#)