

# **Drop-in technology help**

This is an in-person event

Date April 13, 2026

Time 2:00 pm to 3:00 pm

Location Collaboratory

Event type [Collaboratory](#), [Technology classes](#), [Seniors & tech](#)

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## Event overview

April 13, 2026

2:00 pm to 3:00 pm

Need help using your smartphone, tablet, laptop, or e-reader? Bring your own device and your technology questions, and drop by the library for one-on-one assistance from our Tech staff.

Registration is not required. Please sign in on the sheet posted on the Collaboratory window when you arrive.

This is a first-come, first-served program. Each participant will receive up to 20 minutes of one-on-one help.

Please note, we cannot help with:

- Repairing or troubleshooting computer hardware
- Removing viruses or malware
- Online banking or shopping-related transactions
- Recovering device passwords
- Coaching on advanced software, tasks, or uncommon industry-specific software

Questions? Contact [info@nvcl.ca](mailto:info@nvcl.ca) or 604-998-3450.

[Calendar](#)

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## **Other Dates**

[Monday, May 4, 2026 - 2:00 pm](#)

[Monday, May 11, 2026 - 2:00 pm](#)

[Monday, May 25, 2026 - 2:00 pm](#)