

# ANNUAL REPORT

## 2013



In 2013 we embarked on a new strategic plan. Here's what we have accomplished.

### Connecting With You

To provide more opportunities for ongoing interactions and dialogue with you, we redesigned our website • added social networking to the catalogue • held an open house for our fifth birthday • introduced a monthly e-newsletter.

### Connecting With Community

To build relationships and nurture connections we joined 14 community tables and events • met with 15 community organizations • established 37 collaborative programs • supported 258 meetings at the library for 39 community groups.

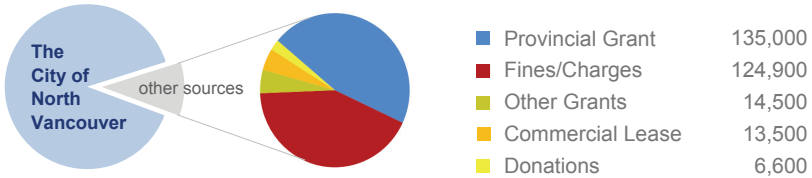
### Connecting Through Technology

To broaden opportunities to participate in the ever-changing digital world we established Tech Connect, a one-to-one personalized coaching program • expanded computing classes beyond basics • offered social media skills classes.

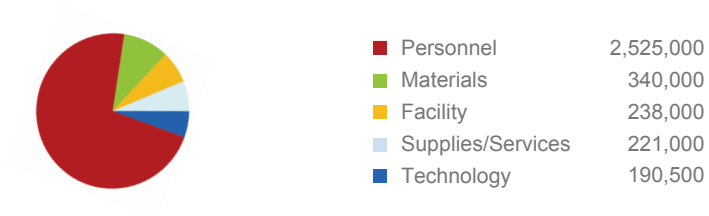
For full details see 2013 Annual Workplan Year End Report on our website at [www.nvcl.ca](http://www.nvcl.ca).

## WHERE DID OUR REVENUE COME FROM?

The **City of North Vancouver** funded **\$3,220,000** of our total revenue in 2013. The balance came from the following sources:



## HOW DID WE SPEND IT?



your library • the place you love • the stories you want  
the information you need • the connections that matter

## WE ARE GRATEFUL FOR YOUR SUPPORT IN 2013

- Up to \$100 Margaret McPherson · Shirley Cumberbatch · Frederick Zbikowski · Gretchen H. Cleveland · Kathleen Best · Penny Margetson · Kerry Morris
- \$101-\$500 RBC Foundation · Citimark Projects Corp · Djavad Mowafaghian Foundation · Vancouver Kidsbooks · Gary and Marg Herman · Rita Nash · Dean Olund · Telus Corporation · James Keyton · Capilano Investment Club
- \$1000-\$1500 Bodwell Academy Society · Polygon Homes Ltd · BlueShore Financial
- \$2000-\$2500 Wesgroup Properties · Bull, Housser & Tupper LLP · Intracorp