

ANNUAL REPORT

2014



Here are some highlights of what we accomplished in 2014 — Year Two of embracing our new strategic directions.

Connecting With You

Installed “Play and Learn” in the children’s area to encourage parents and children to enjoy early-literacy learning activities • established *Find Your Place* campaign to help you enjoy your library visit • opened a 50-seat silent study hall on level two.

Connecting With Community

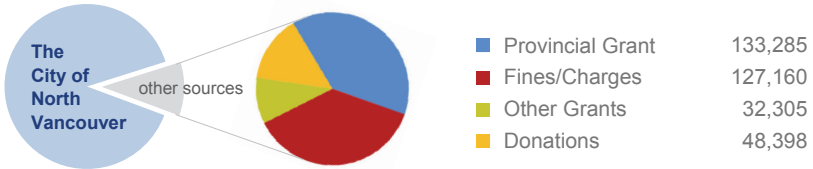
Regularly met with 17 community organizations and action tables • participated in 45 collaborative programs • provided for 300 community meetings with 4,500 attending • participated in Canada Day parade • collaborated with community partners in community conversations with newcomers.

Connecting Through Technology

Expanded Tech Connect one-on-one personalized technology coaching program and established coaching office • diversified technology training programs in response to customer feedback • established LEGO Robotics program for tweens • provided learning support tools on website to augment classes • enriched website set-up and content based on user experience survey • developed strategy to introduce digital creation stations in 2015.

TOTAL REVENUE \$3,862,098

In 2014, the City of North Vancouver funded \$3,520,950 of the library’s total revenue. The balance came from the following sources:



TOTAL EXPENDITURE \$3,859,844



your library • the place you love • the stories you want
the information you need • the connections that matter

WE ARE GRATEFUL FOR YOUR SUPPORT IN 2014

- Up to \$100 Farida and Haider Merchant · Carmen Smith-Morpurgo · Janice Waldron · Sharon McGavin · Kathleen Best · Rodrigo Goncalves da Fonseca · Daniel Donohoe
- \$150-\$500 RBC Foundation · Arrow-Season 3 · William Redekop · Margaret McPherson · Team Telus Cares · Shirley Cumberbatch · Lark Noble
- \$1000-\$1300 Loblaw City Market · Elizabeth Anne Farmer
- \$2500-\$4000 Shaw Cable · Friends of the Library